

Malcolm Smith Motorsports

7563 Indiana Ave.
Riverside, CA 92504-
(951) 687-1300

Repair Order Invoice

R/O Number: 5046068

Invoice Number: 99493514

Cashier: Mallory

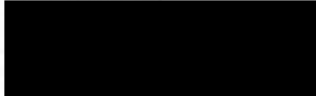
Date: 6/16/2006

Date Promised: 6/6/2006

Repair Order For:

Hackney, Doug

Description:



Customer Job Totals

Parts	\$69.95
Labor	\$208.00

Total of Customer Jobs \$277.95

Other Charges

ShopSupplies	\$10.40
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Repair Order Subtotal \$288.35

Sales Tax \$6.23

Repair Order Total \$294.58

Total Amount Due \$294.58

Tendered: Bank Cards \$294.58

Change Due \$0.00

Preliminary estimate: \$ _____ 2nd estimate \$ _____ Date: _____

I hereby authorize the repair work to be done with the necessary material, and hereby grant your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purposes of testing and/or inspection. I understand that charges not covered by any warranty, service contract or maintenance program are my responsibility. SUBJECT TO CONDITIONS ON REVERSE SIDE, CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF:

X _____

Thank you for "Choosing the Legend" for your service needs. We want your experience to be a pleasant one. If you have any questions or concerns, please contact our Service Director; Avery Innis.
Thank you for your business.

Year 2004	Make BMW	LONE STAR BMW/TRIUMPH 10600 N. LAMAR AUSTIN, TEXAS 78753 512.451.7979 - 800.729.3807	Rep. Order No. 035657	Page No. 1 of 1
Model R1150GS	License No.		Author JASON HERSHEY	Type of Service Retail
Odometer Reading 22040	Vehicle Identification No. NB10492A64ZH31290		Completed 10/23/2009	Date In 10/21/2009
Eng. No.	Customer's Name DOUG HACKENY		Yes	
Stock No.		Customer Notified of Completion		
		Home Phone Number 760-504-8569		
		Business Phone Number 760-504-8563		

Part Number	Description	Type	Qty	Price	%	Amount
028 0041 DF	BRAKE FLUID	S	4	3.00		12.00
028 07511467612	GEAR OIL	S	2	9.61		19.22
028 07511467605	OIL DRAIN	S	40	.65		26.00
028 11421460845	OIL FILTER	S	1	20.64		20.64
028 07119963252	Gasket ring	S	1	.60		.60
028 07119963200	Gasket ring	S	2	.40		.80
028 07119963300	Gasket ring	S	2	.60		1.20
Total Parts						180.46

Labor	Description	Tech	Hrs	Rate	Amount
	ANNUAL SERVICE	MO	2.65	80.00	290.40
	RENEW LEFT, REAR SIGNAL BULB	MO			
Total Labor					1290.40

PAID
VISA

ZL.

STATUS: Completed BALANCE DUE \$377.50

I hereby authorize the repair work to be done, along with the necessary material, and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on vehicle to secure the amount of repairs thereto. Dealer not responsible for unavailability of parts or delays in parts shipments beyond dealers control. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLES OR ARTICLES LEFT ON OR IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ALL PARTS PROVIDED ARE NEW UNLESS SPECIFIED TO THE CONTRARY.	Taxable	180.46
ALL PARTS TAKEN WILL BE DISPOSED OF UNLESS SPECIFIED TO THE CONTRARY	Sales Tax	6.64
SAVE _____	Non-Taxable	1290.40
	Total Due	1377.50

Customer Signature for Authorization _____ Date _____

Date _____ Time _____ : _____ Amount Owed _____ Initials _____

Customer Signature for Acceptance _____ Date _____

DAILY STORAGE FEES WILL BE ASSESSED IF NOT PICKED UP WITHIN 5 DAYS.

10600 N. LAMAR AUSTIN, TEXAS 78753
 512-451-7979 800-729-3807

SPECIAL ORDER POLICY
 NO REFUNDS ON SPECIAL
 ORDER DEPOSITS. NO RETURNS
 ON SPECIAL ORDERED ITEMS.

SOME ITEMS MAY BE ILLEGAL
 FOR STREET USE, AND SHOULD
 NOT BE INSTALLED ON STREET
 LEGAL VEHICLES.

THANKSTHANKS***THANK YOU!***

TUES.-FRI. 9:30-6:00 SAT. 9:30-5:00
 PLEASE PROVIDE RECEIPT WITH ALL RETURNS.

Ticket # 215387
 Date 12/18/2009 Time 16:30:46

CUSTOMER
 DOUGLAS HACKNEY

Amt Due \$204.82
 Amt Tendered \$204.82
 Amt Change \$.00

Parts Department Oper KATHY

QTY	VR	PART NUMBER	CODE	DESCRIPTION	TYPE	PRI	EACH	AMOUNT
1	067 BF		80F	TEXAS BATTERY DISPOSAL FEE	S		\$3.00	\$3.00
			Number 3009					\$204.82
Paid by Visa								
RECEIVED BY								
NO RETURNS WITHOUT ORIGINAL RECEIPT. NO RETURNS ON ELECTRICAL ITEMS. NO RETURNS AFTER 30 DAYS ON STOCKED ITEMS. A RESTOCKING FEE MAY BE APPLIED ON RETURNED ITEMS. SEE SPECIAL ORDER POLICY ABOVE.								SUB TOTAL \$189.44
R - RETURN Q - ORDERED Z - ORDERED ON HOLD								TAX \$15.38
S - SALE P - PICKUP G - SPECIAL VENDOR								\$204.82

PORTLAND MOTORCYCLE CO.,

10652 NE HOLMAN STREET
PORTLAND, OR 97220
503-255-5787

Repair Order Invoice

R/O Number: 20908
Invoice Number: 4205520
Cashier: PAUL LONG
Date: 7/14/2010
Date Promised: 6/18/2010

Repair Order For:

HACKNEY, DOUGLAS

Description:

Units For This Repair Order

Service Writer:

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2004	BMW	GS1150A	WB10492A64ZH31290			

Job: STORAGE

Job For: 2004 BMW GS1150A WB10492A64ZH31290

Description

PLEASE PLUG THE BIKE INTO A TRICKLE CHARGER. THE ALARM SYSTEM WILL DRAIN THE BATTERY IN NOT CHARGED DURING STORAGE

Labor

Description	Job Code	Technician	Line Total
		SERVICE DEPARTMENT	\$42.50
		Labor Subtotal	\$42.50
		Job Subtotal	\$42.50

Customer Job Totals	
Labor	\$42.50
Total of Customer Jobs	\$42.50
Repair Order Subtotal	\$42.50

Sales Tax	\$0.00
Repair Order Total	\$42.50
Total Amount Due	\$42.50
Tendered: Credit Car	\$42.50
Change Due	\$0.00

CAUTION!!!!!! New tires are slippery for the first 50 miles.
CAUTION!!!!!! New brakes require 100 miles to burnish in.

Portland Motorcycle is not responsible if ensuing damage occurs. Date and time of completion are estimates only. All service labor work has a 30 day warranty. Service warranty is not valid unless accompanied by the invoice. Please save your receipts. There is a 25% restocking fee on all special order parts; remaining credit will be issued for in-store use. Take-off parts will be disposed of 10 days after repair is completed. A \$25 per day fee will be assessed after 10 days of repair completion.

Big Sky Motorsports

2315 South Ave West
Missoula, MT 59801
406-728-5341

Repair Order

R/O Number: 15655
In Date: 7/19/2010
Today Date: 7/19/2010
Date Promised:

Repair Order For:

HACKMEY, DOUGLAS

Unit Name

Location

Units for this Repair Order

Service Writer: JOE VIGUE

Year	Make	Model	VIN / Serial No.	Color	Plate	Key Board	Miles
2004	BMW	R1150 GSA	WB10492A64ZH31290				25913

Job: MOUNT AND BALANCE REAR TIRE

Job For: 2004 BMW R1150 GSA WB10492A64ZH31290

Description

-TOURANCE

Parts

Part Number	Quantity	Description	Each Price	Extension
110-11279	1	TOURANCE 150/70VR17 REAR	\$222.99	\$222.99
Parts Subtotal				\$222.99

Labor

Description	Job Code	Technician	Quantity	Line Total
MOUNT REAR TIRE		TODD DAY	0.32 Hours	\$30.00
Labor Subtotal				\$30.00

Recommendations

Resolution

-MOUNTED AND BALANCED REAR TIRE
-SET TIRE PRESSURE TO 42 P.S.I.

Other Charges

Shop Supplies	\$1.50
Tire Disposal	\$6.00
Job Subtotal	\$260.49

Customer Job Totals

Parts	\$222.99
Labor	\$30.00
Other	\$7.50
Total of Customer Jobs	\$260.49
Repair Order Subtotal	\$260.49

Hitching Post Hopkins

350 17th Av. N.
Hopkins, MN 55343-9233
952-933-9649

Repair Order Invoice

R/O Number: 72152
Invoice Number: 9792760
Cashier: ANTHONY TURNER
Date: 7/24/2010
Date Promised: 7/24/2010

Repair Order For:

HACKNEY, DOUGLASS

Description:

27,424 MILES

Units For This Repair Order

Service Writer: ANTHONY TURNER

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2004	BMW	R1150GSA				

Job: OIL CHANGE

Job For: 2004 BMW R1150GSA R1150GS

Description

CHANGE OIL AND FILTER

Parts

Part Number	Quantity	Description	Each Price	Extension
07511467605E	4	OIL 20W50 QT. BULK	\$5.99	\$23.96
11421460845	1	OIL FILTER	\$17.22	\$17.22
07119963252	1	SEAL	\$0.89	\$0.89
Parts Subtotal				\$42.07

Labor

Description	Job Code	Technician	Quantity	Line Total
OIL CHANGE		MATTHEW NEUBERT	0.51 Hours	\$45.00
Labor Subtotal				\$45.00

Recommendations

Resolution

PERFORMED OIL AND FILTER CHANGE

Other Charges

Shop Supplies \$3.15
Waste Disposal \$3.00

Job Subtotal \$93.22

Job: FRONT TIRE

Job For: 2004 BMW R1150GSA R1150GS

Description

M/B NEW FRONT TIRE

Labor

Description	Job Code	Technician	Quantity	Line Total
FRONT TIRE		MATTHEW NEUBERT	0.66 Hours	\$59.00
			Labor Subtotal	\$59.00

Recommendations

Resolution

MOUNT AND BALANCE FRONT TIRE.

Other Charges

Shop Supplies	\$4.13
Tire Disposal	\$3.00

Job Subtotal \$66.13

Customer Job Totals

Parts	\$42.07
Labor	\$104.00
Other	\$13.28

Total of Customer Jobs \$159.35

Repair Order Subtotal \$159.35

Sales Tax \$3.05

Repair Order Total \$162.40

Total Amount Due \$162.40

Tendered: MC/Visa (05738D) \$162.40

Change Due \$0.00

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to vehicles or articles left in vehicles in case of fire, theft, or any other cause beyond your control.

Take a brief survey at WWW.HPOST-SURVEY.COM or 800-241-2013 and be entered into our monthly drawing for a \$100.00 gift card

X _____

X _____

Lone Star BMW/Triumph

10600 N Lamar
Austin, TX 78753
512-451-7979 800-729-3807

Repair Order Invoice

R/O Number: 305625 Invoice Number: 48196
Date In: 4/3/2013 Today Date: 4/6/2013
Date Promised: 4/3/2013 Date Closed: 4/3/2013
Cashier: JESSICA DRISCOLL

Repair Order For:

HACKENY, DOUG

Description:

Units For This Repair Order

Service Writer:

Year	Make	Model	VIN/Serial No.	Plate	Key Board	Miles
2004	BMW	R1150GS	WB10492A64ZH31290			31533

Job: ANNUAL SERVICE

Job For: 2004 BMW R1150GS WB10492A64ZH31290

Description

ANNUAL SERVICE

Parts

Part Number	Quantity	Description	Each Price	Extension	
07511467612	1	GEAR OIL	\$9.07	\$9.07	ST
11421460845	1	OIL FILTER	\$17.65	\$17.65	ST
07119963252	1	GASKET RING	\$0.57	\$0.57	ST
07119963300	2	GASKET RING	\$0.83	\$1.66	ST
07119963200	2	GASKET RING	\$0.50	\$1.00	ST
07511467605	4	OIL DRUM	\$8.50	\$34.00	ST
81220142155	2	BRAKE FLUID BULK	\$4.50	\$9.00	ST
Parts Subtotal				\$72.95	

Labor

Description	Job Code	Technician	Quantity	Line Total
ANNUAL SERVICE		ROBERT ALDRICH	6.6 Hours	\$594.00
Labor Subtotal				\$594.00

Recommendations

Resolution

ANNUAL SERVICE

Job Subtotal **\$666.95**

Job: CLUTCH SQUEAL WHEN COLD AND FIRST ENGAGED

Job For: 2004 BMW R1150GS WB10492A64ZH31290

Description

Parts

Part Number	Quantity	Description	Each Price	Extension	
12311341779	1	RIBBED V-BELT	\$22.12	\$22.12	ST
Parts Subtotal				\$22.12	

Labor

Description	Job Code	Technician	Quantity	Line Total
REPLACE ALT BELT		ROBERT ALDRICH	0.9 Hours	\$81.00
Labor Subtotal				\$81.00
Job Subtotal				\$103.12

Customer Job Totals

Parts	\$95.07
Labor	\$675.00

Total of Customer Jobs \$770.07

Other Charges

ShopSupplies	\$10.00
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Repair Order Subtotal \$780.07

Sales Tax	\$8.68
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Repair Order Total \$788.75

Total Amount Due \$788.75

Tendered: Visa/MC/De \$788.75

Change Due \$0.00

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Customer Signature: _____